

Granger, Grimes & Polk City

The Granger, Grimes & Polk City Regional On Call is a neighborhood shuttle service between Granger, Grimes, Polk City and Valley West Mall and Ankeny.

The shuttle will take you from a location close to your home or workplace to the nearest transit stop or other destinations within the service area.

Shuttle Service Hours

The shuttle will operate during the following times:
Wednesday 8:30 a.m. to 3:00 p.m.

Trip Request

Call and make your trip request by calling **283-8136**. Please provide the On Call representative with **your name, phone number, date of travel, departure location,**

destination and desired arrival time. If you leave a message requesting an On Call trip, a DART On Call representative will return your call as soon as possible. **Service is available on a first-come, first-served basis.**

Same-day trips can be made, on a space-available basis, by calling 250-6472. Trips may be requested up to 7 days in advance.

Service Flexibility

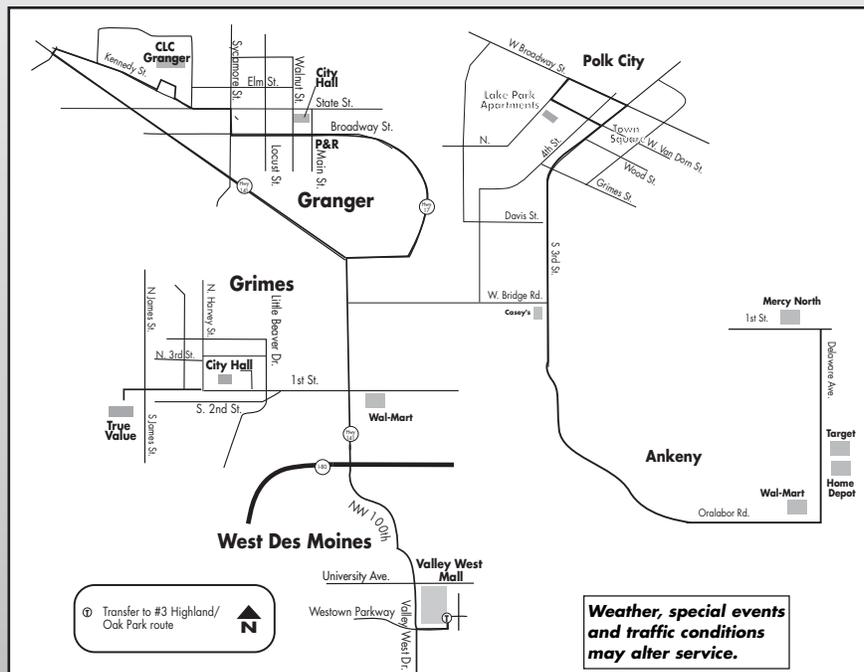
DART's On Call representatives will make every effort to accommodate your trip needs. During periods of high demand, your trip request may be more easily accommodated if you are willing to travel at a slightly different time or by a less-direct route to your destination.

Pick-Up Times

A DART On Call representative will review your request and schedule a pick-up time for your trip, although vehicle arrival time may vary by up to 15 minutes. Upon arrival, the driver will only wait 5 minutes for you to board.

Cancellations

To cancel or change your trip reservation, you must call 283-8136 or 250-6472 at least 30 minutes prior to the scheduled pick-up, or a "no-show" will be recorded. More than four no-shows in a calendar month may result in a suspension of your On Call service.



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Fares

Cost per ride.

Seniors \$.75

Cash Fare \$3.50

Express Plus Pass Free

Monthly/Weekly Pass Pass + \$1.75

Children 5 & under Free

(Must be accompanied by an adult)

Children 6 - 10 \$.75

Reduced Fare ID* ID + \$.75

* Applies to Senior Citizens 65+, persons with disabilities, Medicare card holders and Veterans with a Service Connected ID.

May be asked for additional identification to validate use/sale of reduced fares or passes. Additional forms of identification include a driver's license, Veterans Service Connected ID, or a photo ID presented with a Medicare Card, SSI Disability Card, and DART Reduced Fare ID.

1. You call us.

283-8136 or 250-6472

2. We'll pick you up.

3. We'll take you there.

If you have any additional questions about DART's Regional On Call service, please call **283-8136.**



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Des Moines Area Regional Transit Authority
1100 DART Way, Des Moines, Iowa 50309 ▶ ridedart.com

Effective February 6, 2011

Regional On Call

Serving Granger, Grimes and Polk City



Area Destinations:

Granger
Grimes
Polk City
Valley West Mall
Ankeny

Wednesday Service
No Holiday service.



Des Moines Area Regional Transit Authority
515-283-8100 ▶ ridedart.com ▶ **We'll Take You There!**